

# Passwords & emails

Help with passwords and emails

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# Transition ID

If you've used any Transition platform services, you've likely generated an ID during your initial registration. This ID serves as your universal key to access other web services provided by the Transition platform.

For instance, if you've registered an account on [hub.transition-space.org](https://hub.transition-space.org), you can employ the same ID to gain entry to additional services like <https://helpdesk.transition-space.org/> or <https://transitiongroups.org/>.

The integration of these services is facilitated by Keycloak, a software component installed at <https://id.transition-space.org/>. This central authentication system streamlines access across the Transition platform, making it convenient for us to navigate and access the various offerings without the need for multiple accounts or logins.

# Passwords

If you cannot remember your password then please re-set it.

If you don't receive the email then please check your spam folder and then let us know by [opening a ticket](#)

# Email accounts

# @transitionmovement.org

At the request of the hubs heart circle we can create email accounts on the @transitionmovement.org domain.

## Web interface

The simplest way to access these accounts is by forwarding to existing accounts, or by accessing the [Helpdesk web interface](#)

## POP3

### **Username**

*mailboxname@transitionmovement.org*

### **Password**

Password of the owner of the mailbox

### **Incoming Mail (IMAP)**

Server: my.transition-space.org

Port: 993 (TLS)

### **Outgoing Mail (SMTP)**

Server: my.transition-space.org

Port: 587 (STARTTLS) or 465 (TLS)

### **ManageSieve**

Server: my.transition-space.org

Port: 4190 (STARTTLS)